# Mrs. Laura M. Oliver Lecturer III The University of Texas at San Antonio

Department of Communication College of Liberal and Fine Arts The University of Texas at San Antonio One UTSA Circle San Antonio, TX 78249 Work Phone: (210) 458-7350 Email: laura.oliver@utsa.edu Web Address:

### Education

Master of Arts, Speech Communication & Drama, University of North Texas

Bachelor of Arts, English, Texas A&M University

### **Academic Positions**

2015 - Present	Lecturer, UTSA Paralegal Certification Program
2002 - Present	Lecturer III, UTSA Communication Department
2004-2009	Palo Alto Community College, Communication Department
2003	St. Phillip's Community College, Communication Department
2002	Substitute Teacher, Northeast ISD, San Antonio TX

#### Administrative Assignments

2012-Present TA II Coordinator

#### **Teaching Interests**

Interpersonal Communication Oral Interpretation Nonverbal Communication

#### **Courses Taught**

#### Undergraduate

- 1043- Introduction to Communication
  1053- Business & Professional Communication
  2113- Public Speaking
  2123- Oral Interpretation
  3023- Foundations of Communication,
  3383- Interpersonal Communication
- 4413- Topics: Nonverbal Communication

#### **Directed Student Learning**

 MGT 3253 Interpersonal as an Honors Course, "Applying Maslow's Hierarchy of Needs in the Business Environment from a Managerial Perspective." In-Process, (January 2019 - Present).
 Advised: Alicia Veliz

COM 3383 Interpersonal as an Honors Course, "Interpersonal Communication and How It Applies to the Movie Outsourced." Completed, (January 2018 - April 27, 2018). Advised: Isabella Sanchez

COM 3383 Interpersonal as an Honors Course, "Interpersonal Relationship Analysis of Long-term Relationships." Completed, (July 2017 - August 2017). Advised: Madeline Oebel

COM 3383 as an Honors Course, "Professional Etiquette and Interpersonal Communication in an Interview." Completed, (January 2016 - April 2016). Advised: Natalie Crider

Honors Credit in a Non-Honors Course (Interpersonal), "Interpersonal Theories/Concepts in Guardians of the Galaxy." Completed, (July 2015 - August 2015).Advised: Kimberly Redgate

Honors Thesis, "EFFICACY OF ESTABLISHING A SPEECH LAB AT UTSA: A FEASIBILITY STUDY." Completed, (August 2014 - July 2015). Advised: Kimberly Redgate

 Honors Credit in a Non-Honors Course (Interpersonal), "Interpersonal Theories/Concepts in Music." Completed, (January 2015 - May 2015).
 Advised: Sarah Worth

COM 3383 as an Honors Course, "Interpersonal Messages." Completed, (January 2013 -

May 2013). Advised: Paige Pieniazek

## Academic Advising

2012 Advised, 25 Undergraduate Students as TA Coordinator

### **Other Instructional Activities**

2018	Instructed students on how to apply for Battle of Flowers Oratorical contest, Battle of Flowers, Met with two students several times to explain contest and to help formulate their entry.
2018	Course Development, Mentored TA-IIs, Ross Roach, Christian Johnson, Alexis Berg and Jessica Garcia on teaching Public Speaking. Set up their Blackboard Learn sites, updated all the chapter PowerPoints, wrote all the exams and lecture notes. Met with each of them weekly to discuss the upcoming week, teaching philosophy and classroom management techniques.
2018	Workshop, UTSA Paralegal Certificate Program, Conducted nine workshops for the Paralegal II students on Electronic Communication (1 & 2), Resumes & Cover Letters and Interviewing Skills.
2017	Significant amounts of writing, Assigning, grading and providing feedback to students on significant amounts of writing (COM 2113 & COM 4413)
2017	Course Development, Mentored TA-IIs, Ross Roach and Ebonee Lister on teaching Public Speaking. Set up their Blackboard Learn sites, developed all the chapter PowerPoints, wrote all the exams and lectures. Met with them weekly to discuss the upcoming week, teaching philosophy and classroom management techniques.
2017	Workshop, UTSA Paralegal Certificate Program, Conducted workshops for the Paralegal II students on Electronic Communication (1 & 2), Resumes & Cover Letters and Interviewing Skills.
2016	Course Development, Mentored TA-IIs, Angie Galal, Erin O'Brien and Ritasha Sharma, on teaching Public Speaking. Set up their Blackboard Learn sites, developed all the chapter PowerPoints, wrote all the exams and lectures. Met with them weekly to discuss the upcoming week, teaching philosophy and classroom management techniques.
2016	Workshop, UTSA Paralegal Certificate Program, Conducted workshops

	for the Paralegal II students on Electronic Communication (1 & 2), Resumes & Cover Letters and Interviewing Skills.
2015	Workshop, UTSA Paralegal Certification Program, Taught courses on resume writing, interviewing skills, electronic media and writing reports for the Paralegal department (Center of Professional Excellence, Cheryl Linthicum, Associate Dean for Executive Education and MBA Programs)
2014	Guest Lecture, American Marketing Association- UTSA Chapter, Lectured on interviewing skills and general communication skills.
2013	Technology Development for Curriculum/Course, UTSA IT department, completed a 10-week online course on how to build an online course

## SERVICE

# **Department Service**

2020	Faculty Mentor, Recommendation Letter (Bria Casteel). Wrote recommendation letter to UTSA Scholarship Hub for the Kathy Clay-Little Freedom Award Endowed Scholarship.
2020	Faculty Mentor, Recommendation Letter (Samantha Mendoza). Wrote recommendation letter to the City of San Antonio for the Management Fellow position.
2019	Committee Chair, Battle of Flowers Oratorical Contest Committee. Work with UTSA students chosen to participate in the upcoming contest. Coach the students on their oratory.
2019	Committee Member, Communication Scholarship Committee, UTSA. Review scholarship applications
2019	Faculty Mentor, Recommendation Letter (Ryan Lemmons). Wrote recommendation letter to Sinclair Broadcasting for an internship
2019	Faculty Mentor, Recommendation Letter (Brittany von Scheinau). Wrote recommendation letter for graduate school admittance at the University of Southern California Leonard Davis School of Gerontology.
2019	Faculty Mentor, Tutoring on New Course, UTSA. Helped new faculty member with setting up their Blackboard course site. Copied my

course into theirs and tutored them on course set up. (Christian Johnson COM 1053, COM 1043)

- 2019 Resume Tutoring, UTSA. Write recommendation letter and then tutored student in resume writing skills. Met on campus and via the internet to complete a professional resume and cover letter.
- 2019 Faculty Mentor, Recommendation Letter (Alexandra Sanchez). Wrote recommendation letter for graduate school admittance at the University of Kentucky.
- 2019 Faculty Mentor, Recommendation Letter (Yantel A. Aguilar Martinez. Wrote recommendation letter for law school admittance.
- 2018 Faculty Mentor, Tutoring on New Course, UTSA. Helped new faculty member with setting up their Blackboard course site. Copied my course into theirs and tutored them on course set up. (Ross Roach COM 1053)
- 2018 Faculty Mentor, Tutoring on New Course, UTSA. Helped new faculty member with setting up their Blackboard course site. Copied my course into theirs and tutored them on course set up. (Jessica Garcia COM 1053)
- 2018 Co-Chair with Dale Davis, Battle of Flowers Oratorical Contest Committee. Work with UTSA students chosen to participate in the upcoming contest. Coach the students on their oratory.
- 2018 Committee Member, Communication Scholarship Committee, UTSA. Review scholarship applications
- 2018 Committee Member, Teaching Assistantships for Graduate Program Review, University of Texas San Antonio. Worked with Mary Tudor on a SWOT type narrative of the teaching assistantships for Dr. Kim Kline.
- 2018 Faculty Judge, PR Campaign Judge, UTSA. One of a panel of judges that evaluated final PR Campaign projects for Dr. Ali Kanso's PR Campaign class
- 2018 Faculty Mentor, Tutoring on New Course, UTSA. Helped fellow colleague with setting up their Blackboard course site. Copied my course into theirs and tutored them on course set up. (Lori Hidalgo COM 1053)
- 2018 Faculty Mentor, Tutoring on New Course, UTSA. Helped new faculty member with setting up their Blackboard course site. Copied my

	course into theirs and tutored them on course set up. (Ebonee Lister COM 1053)
2018	Committee Member, Course Overlay & Hybrid Development Committee (Ad Hoc), University of Texas San Antonio. The department chair asked member to examine the course overlay for COM 1043, 1053, 1063, and 2113. We were also asked to propose an innovative hybrid versions of COM 1053 and COM 2113
2018	Faculty Mentor, Recommendation Letter (Ashley Williams). Wrote letter for law school
2018	Faculty Mentor, Recommendation Letter (Jacquelin Gurrola). Wrote letter for internship
2018	Faculty Mentor, Recommendation Letter (Forrest Maher). Wrote letter for law school
2018	Faculty Mentor, Recommendation Letter (Ellen Del Rio). Wrote recommendation letter for internship opportunity.
2018	Faculty Mentor, Recommendation Letter (San Juana T Avila). Wrote letter for internship.
2017	Co-Chair with Dale Davis, Battle of Flowers Oratorical Contest Committee. Work with UTSA students chosen to participate in the upcoming contest. Coach the students on their oratory.
2017	Committee Member, Scholarship Committee, UTSA. Review scholarship applications
2016 - 2017	Committee Member, Scholarship Committee, UTSA. Review scholarship applications
2017	Attendee, Meeting, Faculty Meeting, UTSA. Met with colleagues to discuss matters concerning Communication Department and the university.
2017	Faculty Mentor, Recommendation Letter (Brenda Castillo). Graduate School
2017	Faculty Mentor, Recommendation Letter (Samantha Watson). Graduate School
2017	Faculty Mentor, Recommendation Letter (Samantha Watson). Business School

2017	Recommendation Letter Teresa Price. For job with NEISD
2017	Recommendation Letter Erin O'Brien. Baylor Graduate School
2017	Recommendation Letter Angie Galan. Alumni Scholarship
2017	Recommendation Letter Angie Galan. For acceptance into UT film school
2017	Recommendation Letter Erin O'Brien. For Graduate School at Our Lady of the Lake University
2016	Recommendation Letter, Angie Galal. Wrote letter for PhD program at Texas A&M University.
2016	Co-Chair with Dale Davis, Battle of Flowers Oratorical Contest Committee. Work with two UTSA students chosen to participate in the upcoming contest. Coach the students on their oratory.
2016	Committee Member, Scholarship Committee, UTSA. Review scholarship applications
2016	Recommendation Letter, Angela Monita. Wrote letter for an internship opportunity
2016	Recommendation Letter, Erin O'Brien. Wrote letter to University of CA-Berkeley, Film & Media Ph.D. Program
2016	Recommendation Letter, Erin O'Brien. Wrote to UCLA PhD Film & Television Graduate Program
2016	Recommendation Letter, Erin O'Brien. Wrote letter to University of Iowa Graduate School.
2016	Recommendation Letter, Erin O'Brien. Wrote letter to Univ of TX-Austin Graduate School.
2016	Recommendation Letter, Erin O'Brien. Wrote letter to USC School of Cinematic Arts PhD Program.
2016	Committee Member, Textbook Committee COM 2113 Public Speaking, UTSA. Committee met MANY times to review texts and to meet with different publishers. Once a text was selected, the committee set up a workshop for the faculty to learn about the new text and to use the online faculty resources.

2016	Faculty Mentor, Recommendation Letter, Jonathan Guiterrez, UTSA. Wrote letter for employment San Antonio Independent School District.
2016	Recommendation Letter, Estefania Lopez-Salinas, UTSA. Wrote letter for UTSA Graduate School.
2015 - 2016	Committee Member, Department Faculty Advisory Committee, UTSA. Meet to discuss and vote on changes to Annual Review process. Meet to discuss faculty reports
2016	Recommendation Letter, Jahna Lacey. Wrote letter for a spot in UTSA's graduate school
2016	Recommendation Letter, Maria Jose Garcia Lopez. Wrote letter for grad school
2016	Faculty Mentor, Recommendation Letter, Angie Galal, UTSA. Wrote letter for UTSA Scholarship.
2015	Faculty Judge, PR Campain Judge for Dr. Juyan Zhang's Campaigns class, UTSA. Part of a panel that evaluated final PR Campaign projects
2015	Recommendation Letter, Alejandra Charles. Wrote letter for grad school
2015	Recommendation Letter, Lingzi Zhong. Wrote letter for a position as a Athletics Mentor Position at UT Austin.
2015	Recommendation Letter, Viviana Diaz. Wrote letter for grad school
2014 - 2015	Committee Member, Department Faculty Advisory Committee, UTSA. Meet to discuss and vote on changes to Annual Review process. Will meet to discuss faculty reports
2015	Recommendation Letter, Jahna Lacey. Wrote letter for The National Society of Leadership and Success (The Emerging Scholar award)
2015	Wrote letter, Recommendation Letter, Kimberly Redgate. Wrote letter for UTSA award
2015	Recommendation Letter, Rida Malik Baharia. Wrote letter for grad school
2014	Recommendation Letter, Douglas Wilbur. Wrote letter for grad school
2014	Faculty Judge, PR Campain Judge for Dr. Juyan Zhang's Campaigns

class, UTSA. Part of a panel that evaluated final PR Campaign projects

2014 Faculty Judge, PR Campaign Judge, Dr. Kanzo, UTSA. Part of a panel that evaluated final PR Campaign projects 2013 - 2014 Committee Member, Department Faculty Advisory Committee, UTSA. Met to discuss and vote on changes to Annual Review process. Will meet to discuss faculty reports 2014 Recommendation Letter, Patrick Stewart. Wrote letter for employment 2014 Recommendation Letter, Paule-Emilie Dujour. Wrote letter for employment 2014 Recommendation letter, Lingzi Zhong. Wrote letter for employment 2013 Course Mentor. Helped Eilene Wollslager with COM 2113, a course she hasn't taught in ages. I gave her access to my Blackboard site, with all lectures, PPs, activities and exams. 2013 Recommendation letter, Anthony Baerga. Wrote various letters for employment 2013 Recommendation Letter, Michelle Peters. Wrote a letter for student for a marketing associate position here at UTSA. She was hired! 2013 Recommentation Letter, Forrest Good. Letter for graduate school 2013 Recommendation Letter, Leanna Heim. Wrote letter for the Texas Speech Communication Association's Graduate Student Teaching Award. 2012 - 2013 Committee Member, Honors & Scholarship Committee, University of Texas @ San Antonio. Reviewed scholarship applicants Reviewed student senior papers 2013 Recommendation Letter, Adesola Ogun. Actually wrote a few letters for Adesola for various graduate schools 2013 Recommendation Letter, Karen Toomey. Wrote letter for employment 2013 Faculty Judge, PR Campaign Judge, Dr. Kanzo, UTSA. Part of a panel that evaluated final PR Campaign projects 2013 Judge, Storytelling Challenge, UTSA.

2012	Student Dotson Recommendation Letter, UTSA. Wrote recommendation letter for student Labree Dotson
2012	Judge for PR Campaign Class Dr. Kanzo, UTSA. Faculty judge for student presentations Provided oral and written evaluations
2012	Faculty Judge, Judge for PR Campaign Class Dr. Zhang, UTSA. Evaluated student presentations Provided oral and written evaluations
2011 - 2012	Committee Member, Department Faculty Advisory Committee, UTSA. Met to discuss and vote on changes to Annual Review process. Will meet to discuss faculty reports
2012	Scholarship (Araceli) Recommendation Letter, UTSA. Wrote scholarship letter and filled out survey for Delisi Araceli.
2012	Student (Eubank) Recommendation Letter, UTSA. Wrote student recommendation letter, Christopher Eubank
2012	Judge for Dr. Kanzo's Campaign class, PR Campaigns Judge Dr. Kanzo, UTSA. Judge student presentations Gave both oral and written evaluations
2012	Faculty Judge, Judge for PR Campaign Class Dr. Zhang, UTSA. Faculty judge for student presentations Provided oral and written evaluations
2012	Student (Bigham) Recommendation Letter. Wrote letter and reviewed essays for Denise Bigham for acceptance into the Korea program
2012	Student (Tripe) Recommendation Letter. Wrote various letters for Halli Tripe (UTSA TA) for employment
2012	Cmmunication Week, UTSA. Hosted Communication Week speakers in my classroom: Beyond Traditional Employment -Exploring Career Opportunities for Communication Majors
2012	Graduate Student Research, UTSA. Participated in a web-based online survey for granduate student, Genevieve Lopez
2012	Student Masso Recommendation Letter. Wrote letter for Marcella Masso for the study abroad program

2012	Student (Ogun) Recommendation Letter. Wrote various letters for Adolesa Ogun for graduate schools.
2011	Judge, On the judging platform for student's final project for Dr. A. Kanso's Campaigns class in December. On the judging platform for student's final project for Dr. Juyan Zhang's Campaigns class in December, UTSA.
<b>College Service</b>	
2018	TA Coordinator, TA II Coordinator, UTSA. Mentor TAs in building of syllabi, calendar, exams, powerpoints and lectures and classroom management
2017	TA Coordinator, TA II Coordinator, UTSA. Mentor TAs in building of syllabi, calendar, exams, powerpoints and lectures and classroom management
2017	Allowed incoming students to attend my Com 1043 classes, University College "Class Pass!" Program, UTSA. I was invited by Dr. Jill Hernandez, Associate Dean, Undergraduate Programs, to participate in the "Class Pass!" program. I allowed incoming Roadrunners to attend my summer Com 1043 classes to get an idea of what college courses are like here at UTSA.
2016	TA Coordinator, TA Coordinator, UTSA. Mentor TAs in building of syllabi, calendar, exams, powerpoints and lectures and classroom management
2015	TA Coordinator, TA Coordinator, UTSA. Mentor TAs in building of syllabi, calendar, exams, powerpoints and lectures and classroom management
2014	TA Coordinator, TA Coordinator, UTSA. Mentor TAs in building of syllabi, calendar, exams, powerpoints and lectures and classroom management
2013	TA Coordinator, TA Coordinator, UTSA. Mentor TAs in formation of syllabi, calendar, exams, powerpoints and classroom management
2012	TA Coordinator, TA Coordinator, UTSA. Mentor TA's in teaching Com 2113. Syllabus, calendar, lecture, PowerPoint, classroom management instruction - Weekly meetings
2011	TA Coordinator, TA Coordinator, UTSA. Mentor TA's in teaching Com 1043. Syllabus, calendar, lecture, PowerPoint, classroom management

instruction - Weekly meetings

2009 - 2010 Faculty Advisor, Faculty Advisor for Ultimate Frisbee Club, UTSA, Ultimate Frisbee Club.

## **University Service**

2018	Task Force Member, Core Curriculum Assessment:Critical Thinking, UTSA. Asked by Nancy K. Martin, Ed.D. (Associate Vice Provost — Core Curriculum & QEP) to serve as an assessor for the Core Curriculum Assessment:Critical Thinking.
2017 - 2018	Faculty Advisor, Student Organization: Creative Collective, UTSA. Faculty Advisor for student organization.
2015	<ul> <li>Pageant Judge, The 2014 Miss What-A-Woman Scholarship Pageant, UTSA. * Put on by The Black Student Union, compete for scholarships</li> <li>* Judged: interviews, dance, self-indroduction, casual, business and formal wear, talent, and judges interview</li> </ul>
2015	Participant in Focus Group, NTT Faculty Forum. Asked to participate in a focus group for the Academy of Distinguished Teaching Scholars at UTSA to address concerns/needs of the NTT faculty here at UTSA.
2014	<ul> <li>Pageant Judge, The 2014 Miss What-A-Woman Scholarship Pageant, UTSA. * Put on by The Black Student Union, compete for scholarships</li> <li>* Judged: interviews, dance, self-indroduction, casual, business and formal wear, talent, and judges interview</li> </ul>
2014	Guest Speaker, American Marketing Association UTSA Chapter. I spoke to the AMA UTSA Chapter on Thursday, 11-13-2014. I did a 45 minute presentation on interviewing and communication skills.
2012	football supporter, Season Football Tickets, UTSA. Second year with season tickets, Section 230
2012	Faculty Mentor, Leadership Survey, UTSA. Completed Leadership 360 Survey for Viviana Rojas
2012	<ul> <li>Pageant Judge, The 2012 Miss What-A-Woman Scholarship Pageant, UTSA. * Put on by The Black Student Union, compete for scholarships</li> <li>* Judged: dance, self-indroduction, casual, business and formal wear, talent, and judges interview</li> </ul>

2012	Faculty Judge, COLFA Spring Research Conference, UTSA. I
	participated as a judge for the Multimedia session.

# **Professional Service**

1979 - Present	Aggie Players, Texas A&M University. Acting organization
2020	I reviewed & edited professional resume, Vanessa Richey Said (Director of Partner & Community Business Development, Visit San Antonio, San Antonio, Texas. I was asked to edit and revise a professional resume for job opportunities and branding.
2015	Reviewer, Textbook, Bedford/St.Martin Publishing. Reviewed Let's Communicate textbook
2015	Reviewer, Textbook, McGraw-Hill Publishing. Reviewed Communication Matters (Foyd)
2014	Reviewer, Book, Taylor & Francis Publishing. Reviewed 4 chapters of a Public Speaking proposed text book.
2014	Reviewer, Textbook, SAGE Publications. Reviewed the text for an upcomeing edition, The Communication Age, for SAGE publications
2012	Reviewer, Journal Article. Proofread a 2nd paper for Dr. Juyan Zhang for possible publication.
2012	Reviewer, Journal Article. Proofread paper for Juyan Zhang for possible publication
2011	Reviewer, Textbook, Sage Publications. Reviewed text, Interpersonal Communication by Teri Gamble and Mike Gamble, for Sage Publishing.
2011	PTA Member, MacArthur High School. Attended meetings and volunteered for different events during the school year.
2011	Athletic Booster Club member, MacArthur High School. Attended meetings and volunteered for different events during the school year.
2011	Mentor, UTSA. This past year I have written numerous letters of recommendation for students to law schools, graduate schools and study abroad programs.
2011	Lecturer II, UTSA. Helped a student, Michelle Fair, complete Com 1053

as an Honors Course. Added in a research project for her and mentored her throughout the semester on the project.
2011 Mentor, UTSA. Allowed visiting professor, Liu Xuefeng, audit my Public Speaking course. I also met with her several times offering Powerpoints, syllabus instruction, and lecture notes.
2010 Editor, Book, Bedford/St.Martin Publishing. Reviewed new interpersonal textbook Reflect & Relate, 2nd edition
2010 Editor, Book, Pearson Allyn & Bacon Publishing. Reviewed and edited three chapters for a forthcoming first edition Interpersonal Communication text

#### **Public Service**

2014	Judge, Texas Academic Decathlon, San Antonio, Texas. judge approx. 42 HS essays in the liberal arts/science areas
2011 - 2012	Attendee, Meeting, Mac Arthur Athletic Booster Club, San Antonio, Texas. Attended meetings Helped with fundraisers
2011 - 2012	Attendee, Meeting, Mac Arthur HS PTA, San Antonio, Texas. Member of PTA, helped out with various fundraisers
2011	Faculty Judge, Communication. Judged student's final PR campaigns for Dr. Ali Kanso
2011	Faculty Judge, UTSA. Judged student's final PR campaigns for Dr. Juyan Zhang
2010	Faculty Judge, UTSA. Served as judge for student PR campaigns
2010	Judge, COLFA 10th Annual Spring Research Conference. Judged two sections of the undergraduate multi-media competition
2009	Faculty Judge, UTSA. Judged student PR campaigns
2008	Faculty Judge, UTSA. Judged student PR campaigns

### Awards, Honors, and Biographical Listings

2015 Most Valuable Communication Course, Communication Department

2015	Undergraduate Platinum Star Teaching Award Recipient Communication Week, Communication Department
2014	Undergraduate Platinum Star Teaching Award Recipient Communication Week, Communication Department
2013	Undergraduate Platinum Star Teaching Award Recipient Communication Week, Communication Department
2012	Received a 4.70 Outstanding rating for Criterion 1 and a 4 rating for Criterion 2. Overall Evaluation = 4.59
2011	Undergraduate Platinum Star Teaching Award Recipient Communication Week
2009	NISOD (The National Institute for Staff and Organizational Development) Excellence in Teaching Award, Palo Alto College
2009	Nominated for commencement speaker for the Honors College

# Government, Industry, Military and Professional Positions

2004 - 2009	Lecturer, Palo Alto College	San Antonio, TX
2003	Lecturer, St. Philip's College	San Antonio, TX

# Faculty Development Activities Attended

2018 - Present	Tutorial, Teaching Online Training Course, UTSA IT Department, San Antonio, Texas
2018	Tutorial, SCT100Standards of Conduct Training 2018, UTSA IT Department, San Antonio, Texas
2018	Fall Faculty Meeting, UTSA, San Antonio, Texas
2018	Spring Faculty Meeting, UTSA, San Antonio, Texas
2016	Workshop, Teaching Workshop, UTSA Communication Department, San Antonio, Texas
2014	Workshop, Blackboard Grade Book, UTSA IT Dept
2014	Spring Faculty Meeting, UTSA, San Antonio, Texas

2013	Continuing Education Program, 10 Week Online Course, OIT Connect (UTSA), San Antonio, Texas
2013	Fall Faculty MeetingSpent morning discussing administrative items, broke for lunch and fellowship, and resumed in afternoon to discuss the future of the department., UTSA Communication Department, San Antonio, Texas
2012	Self-Study Program, OIT Connect Videos, IT Department UTSA, San Antonio, TX
2012	Continuing Education Program, Complaince HR online courses, UTSA, San Antonio, Texas
2012	Continuing Education Program, Title IX Training -Briefed on new Title IX rules, UTSA, San Antonio, Texas
2012	Workshop, Learn- Bronze Level, IT Department UTSA, San Antonio, TX
2012	Fall Faculty Meeting, Attended Fall faculty meeting, UTSA, San Antonio, Texas
2011	Attended meeting for NTT faculty with Dr. LeBlanc to discuss Vita, Annual Report and Teaching Profile
2011	Attended workshop: Introducing i-clicker2 by Amanda Gunnell, presented by the UTSA Teaching & Learning Center, UTSA
2011	Completed all mandatory online courses for Human Resources
2002 - 2011	Continuing Education Program, Completed all mandatory Human Resources online courses, UTSA
2011	Attended meeting of NTT faculty with Dr. LeBlanc to discuss requirements for faculty evaluations
2011	Attended Fall Faculty Meeting, UTSA
2011	WorkshopAttended Hybrid Academy in June Worked on hybrid Com 3383 course Presented hybrid course to faculty in July Qualified to teach hybrid courses, UTSA
2010	Attended faculty meeting, UTSA

- 2010 Met with Librarian, LeeAnn Greene, and developed a 2-day workshop on research techniques for Foundations class
- 2008 Attended three Blackboard training sessions:Mastering the Fundamentals, Blackboard Basics and Mastering the Gradebook, UTSA